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### ***Security and Safety Protocol***

The protection of our team members and families is our top priority at TenderCare Learning Center. You can be confident that we provide an environment that promotes your child's growth while maintaining a secure atmosphere throughout every stage of their development. The following security measures are in place:

1. 24-hour camera surveillance throughout the building, including all entrances, hallways, and classrooms.
2. Building access is secured 24 hours a day – entry is granted exclusively to individuals with activated key codes.
3. Our Safety Monitoring System is directly connected to the local Police Department.
4. Fire alarm and sprinkler systems are continuously monitored and regularly inspected.
5. Monthly fire and tornado drills are conducted to practice emergency exits and shelter procedures.
6. Pick-up safety procedures are strictly enforced. Photo ID is required at the classroom door for anyone not listed on a child's authorized pick-up list.
7. All classroom doors are equipped with Guard Door Protectants to prevent finger pinching.
8. Every classroom features large windows to allow clear observation of teacher-student interactions and activities.
9. TenderCare Learning Center maintains an open-door policy – parents are welcome to visit their child at any time during the day.
10. All team members are certified in CPR, First Aid, Sudden Infant Death Syndrome (SIDS) prevention, and Abusive Head Trauma awareness.
11. Every team member undergoes an enhanced criminal background check prior to joining TenderCare Learning Center.
12. Playgrounds are cleaned and inspected before each use.